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| Icon  Description automatically generated  EASY!APPOINTMENTS User acceptance testing (UAT) test PLAN  Back-end Section | **Submitted to:**  Josh Griggs-Humphries  **Prepared by:**  Tom Woodward &  Lloreli Sigua  **Introduction:** [Easy!Appointments](http://52.23.162.78/S4AppointmentsPT2/) is a web application for customers to book their own appointments at for a variety of business services and providers. The software is hosted on a cloud-based service provider and is accessible to anyone with an internet connection. |

**UAT Test Case**

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| **Test Case ID** | | **EA Login-1** | | **Tester** | Tom Woodward & Lloreli Sigua | | |
| **Test Case Description** | | Back-End Section Login | | **Test Date** | 10 October 2020 | | |
| **Pre-Requisite** | | Not Applicable | |  |  |  | |
| Test Execution Steps: | | | | | | | |
| **S No** | **Action** | **Inputs** | **Expected Output** | **Actual Output** | **Test Browser** | **Test Result** | **Test Comments** |
| 1 | Initialise Easy!Appointments | Type 52.23.162.78 on a browser | Browser displays Index of/  S4AppointmentsPT2 & phpMyAdmin | Displays the information as expected | Microsoft Edge Version 85.0.564.68 | Pass | Web application initialised successfully |
| 2 | Click on S4AppointmensPT2 | Displays Page 1 of booking page i.e. Select Service & Provider | Page 1 of booking page displays on screen | First page of Easy Appointment displayed | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 3 | Click Loginat the bottom part of screen | Click Login | Opens Backend Section of Easy Appointment | Backend Section opened | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 4 | Input username | Type admin as a username | Username “admin” entered | Username “admin” accepted | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 5 | Input Password | Enter the password for admin | Password should be displayed as \*\*\*\*\*\*\*\* | Password displayed as \*\*\*\*\*\*\*\* | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 6 | Click the Loginbutton | Click Login | Appointment calendar shows | Appointment calendar displayed on screen | Microsoft Edge Version 85.0.564.68 | Pass | Good |

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| **Test Case ID** | | **EA Calendar-1** | | **Tester** | Tom Woodward & Lloreli Sigua | | |
| **Test Case Description** | | Calendar & New Appointment | | **Test Date** | 10 October 2020 | | |
| **Pre-Requisite** | | Not Applicable | |  |  |  | |
| Test Execution Steps: | | | | | | | |
| **S No** | **Action** | **Inputs** | **Expected Output** | **Actual Output** | **Test Browser** | **Test Result** | **Test Comments** |
| 1 | Click dropdown menu next to Display Calendar | Click dropdown menu displaying John Doe | Shows Providers & Services options | Providers & Services listed | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 2 | Click dropdown menu next to Display Calendar | Select Test Service | Calendar for Test Service shows on screen | Selected Test Service appears on screen | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 3 | Click +Appointment & +Unavailable | Click +Appointment & +Unavailable | 🚫 Unclickable & Unable to access | 🚫 Unable to click; Inactive buttons | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 4 | Click the Reload button | Click Reload | Refreshes the calendar | Calendar reloaded & refreshed | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 5 | Click  to expand the screen then click  for normal view | Click  and then click | Calendar expands in full screen and goes back to browser view | Calendar displayed on full screen and able to go back to browser view | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 6 | Click Day, Week & Month | Click each button for Day, Week & Month | Displays calendar on a Daily, Weekly & Monthly basis | Calendar displayed as expected for Day, Week & Month | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 7 | Click dropdown menu next to Display Calendar & Select John Doe | Select John Doe | John Doe selected | John Doe selected | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 8 | Click +Appointment & +Unavailable | Click +Appointment & +Unavailable | Display forms for New Appointment & New Unavailable Period | New Appointment & New Unavailable Period form showed on screen | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 9 | Click +Appointment | Click +Appointment | New Appointment form pops up to fill in Appointment Details & Customer Details | New Appointment form displays to fill in Appointment Details & Customer Details | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 10 | Fill in Appointment Details for  Service, Provider,  Start Date/Time & End Date/Time | Enter info below:  **Service**: Test Service,  **Provider**: John Doe,  **Start Date/Time**: 27/10/2020  2:30 PM  **End Date/Time**: 27/10/2020  3:00 PM | Appointment Details register for:  **Service**: Test Service,  **Provider**: John Doe,  **Start Date/Time**: 27/10/2020  2:30 PM  **End Date/Time**: 27/10/2020  3:00 PM | Appointment Details registered for:  **Service**: Test Service,  **Provider**: John Doe,  **Start Date/Time**: 27/10/2020  2:30 PM  **End Date/Time**: 27/10/2020  3:00 PM | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 11 | Fill in Customer Details for First Name, Last Name, Email, Phone Number, Address, City & Zip Code | Enter info below:  **First Name**: Mars, **Last Name**: Pluto, **Email**: hi@lo.com, **Phone Number**: 021123123, **Address**: 8 Saturn Place,  **City**: Jupiter &  **Zip Code**: 1010 | Customer Details entered as:  **First Name**: Mars, **Last Name**: Pluto, **Email**: hi@lo.com, **Phone Number**: 021123123, **Address**: 8 Saturn Place,  **City**: Jupiter &  **Zip Code**: 1010 | Customer Details displayed as:  **First Name**: Mars, **Last Name**: Pluto, **Email**: hi@lo.com, **Phone Number**: 021123123, **Address**: 8 Saturn Place,  **City**: Jupiter &  **Zip Code**: 1010 | Microsoft Edge Version 85.0.564.68 | Pass | Good |

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| 12 | Click the Save button | Click Save | Alert appears on screen as **Unexpected Warnings** *The operation completed but some warnings appeared.*  *Details: Email could not be sent.* | Alert displays on screen as **Unexpected Warnings** *The operation completed but some warnings appeared.*  *Details: Email could not be sent.* | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 13 | Click the Close button | Click Close | Warning message disappears | Warning message disappears | Microsoft Edge Version 85.0.564.68 | Pass | Good |

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| **Test Case ID** | | **EA Calendar-2** | | **Tester** | Tom Woodward & Lloreli Sigua | | |
| **Test Case Description** | | Calendar & New Unavailability Period | | **Test Date** | 10 October 2020 | | |
| **Pre-Requisite** | | Not Applicable | |  |  |  | |
| Test Execution Steps: | | | | | | | |
| **S No** | **Action** | **Inputs** | **Expected Output** | **Actual Output** | **Test Browser** | **Test Result** | **Test Comments** |
| 1 | Click +Unavailable | Click +Unavailable | New Unavailable Period info pops up on screen | New Unavailable Period info appears on screen | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 2 | Click on Start & End; Write Notes | Change current info:  **Start**: 20/10/2020 10 AM  **End**: 20/10/2020 12 PM  **Notes**: Meeting with Dr Who | Registers New Unavailable Period:  **Start**: 20/10/2020 10 AM  **End**: 20/10/2020 12 PM  **Notes**: Meeting with Dr Who | New Unavailability displayed as  **Start**: 20/10/2020 10 AM  **End**: 20/10/2020 12 PM  **Notes**: Meeting with Dr Who | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 3 | Click the Save button | Click Save | Displays Unavailable Period saved successfully | Unavailable Period saved successfully | Microsoft Edge Version 85.0.564.68 | Pass | Good |

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| **Test Case ID** | | **EA Calendar-3** | | **Tester** | Tom Woodward & Lloreli Sigua | | |
| **Test Case Description** | | Appointment Modification | | **Test Date** | 10 October 2020 | | |
| **Pre-Requisite** | | Not Applicable | |  |  |  | |
| Test Execution Steps: | | | | | | | |
| **S No** | **Action** | **Inputs** | **Expected Output** | **Actual Output** | **Test Browser** | **Test Result** | **Test Comments** |
| 1 | Click the Month button | Click Month | Displays the current month on a calendar | Current month displays on screen | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 2 | Click the newly added appointment for Mars Pluto | Click the booked appointment | Booking details & customer information appear on screen | Shows the booking details & customer information | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 3 | Click the Edit button | Click Edit | Displays the form to Edit Appointment | Displays the Edit Appointment form | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 4 | Edit Email | Type oki@doki.com | Displays updated email | Updated email registered | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 5 | Click Save | Click Save | Alert appears on screen as **Unexpected Warnings** *The operation completed but some warnings appeared.*  *Details: Email could not be sent.* | Alert displays on screen as **Unexpected Warnings** *The operation completed but some warnings appeared.*  *Details: Email could not be sent.* | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 6 | Click Close | Click Close | Warning message closes | Warning message closes | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 7 | Click any booked appointment on calendar *i.e.* Moon River | Click Moon River on a calendar | Booking details & customer information pop up on screen | Displays booking details & customer information | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 8 | Click Delete button | Click Delete button | Displays confirmation to Delete Appointment & to write a reason for deletion | Confirmation page for deleting an appointment & to write a reason appear on screen | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 9 | Click OK | Click OK | Customer named Moon River removed from the calendar | Moon River is deleted from the calendar | Microsoft Edge Version 85.0.564.68 | Pass | Good |

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| **Test Case ID** | | **EA Customers-1** | | **Tester** | Tom Woodward & Lloreli Sigua | | |
| **Test Case Description** | | Add|Edit|Delete Customer Details | | **Test Date** | 10 October 2020 | | |
| **Pre-Requisite** | | Not Applicable | |  |  |  | |
| Test Execution Steps: | | | | | | | |
| **S No** | **Action** | **Inputs** | **Expected Output** | **Actual Output** | **Test Browser** | **Test Result** | **Test Comments** |
| 1 | Click Customers on menu bar | Click Customers | Shows the registered Customers, Details & Appointments | Displays all Customers, Details & Appointments | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 2 | Click on any customer name | Click on Mars Pluto | Displays Mars Pluto personal & appointment details | Shows Mars Pluto personal & appointment details | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 3 | Search for a specific customer | Enter Mulan and click the search button | Mulan Disney displays under Customers list | Mulan Disney shows on Customers list | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 4 | Click Reload | Click the Reload button | Clears search field & displays Customers list | Search field cleared & displays Customers page | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 5 | Click +Add button | Click the +Add button; Fill in Details | Able to add new Customer i.e.  Nanny McPhee | Able to enter new Customer i.e.  Nanny McPhee | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 6 | Click Save | Click the Save button | Nanny McPhee added to Customers list; *Customer saved successfully!* message shows on screen | New customer added to the list; *Customer saved successfully!* message shows on bottom of screen | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 7 | Click Edit | Click Edit | Able to change customer details | Able to change customer details | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 8 | Edit customer details & Click Save | Change address from 11 Aurum St to 22 Cuprum Pl | Address changed to 22 Cuprum Pl; *Customer saved successfully!* message shows on bottom of screen | Address changed to 22 Cuprum Pl; *Customer saved successfully!* message shows on bottom of screen | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 9 | Click Delete | Select a customer  i.e. Moon River & Click Delete | Warning message displays on screen to delete this record and action cannot be undone | Warning message displays on screen to delete this record and action cannot be undone | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 10 | Click Delete button on **Delete Customer** Warning Message | Click on Delete button | Customer named Moon River is removed from Customers list;  *Customer deleted successfully!* message shows on bottom of screen | Moon River is deleted from Customers list;  *Customer deleted successfully!* message shows on bottom of screen | Microsoft Edge Version 85.0.564.68 | Pass | Good |

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| **Test Case ID** | | **EA Services-1** | | **Tester** | Tom Woodward & Lloreli Sigua | | |
| **Test Case Description** | | Add|Edit|Delete Services | | **Test Date** | 10 October 2020 | | |
| **Pre-Requisite** | | Not Applicable | |  |  |  | |
| Test Execution Steps: | | | | | | | |
| **S No** | **Action** | **Inputs** | **Expected Output** | **Actual Output** | **Test Browser** | **Test Result** | **Test Comments** |
| 1 | Click Services on menu bar | Click Services | Displays a list of Services i.e. Test Service | Test Service listed under Services | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 2 | Select Test Service | Click Test Service | Displays details for Services | Services details display on screen | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 3 | Click +Add button & Save | Click the +Add button; Fill in Details for new Service *i.e.* Tutorial | Able to add new Details for Tutorial; *Service saved successfully!* confirmation | New Details for Tutorial Service added; *Service saved successfully!* confirmation | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 4 | Search for a specific service | Type Test Service on search field & click search | Test Service displays on Services list | Test Service shows on Services list | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 5 | Click Reload | Click the Reload button | Clears search field & displays Services list | Search field cleared & displays Services page | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 6 | Select Tutorial Services & Click Edit | Click Edit | Able to change details for Tutorial | Able to change Tutorial details | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 7 | Edit Tutorial Services & Click Save | Change Duration (Minutes) from 60 to 45 | Duration (Minutes) changed from 60 to 45; *Service saved successfully!* message shows on bottom of screen | Duration (Minutes) changed from 60 to 45; *Service saved successfully!* message shows on bottom of screen | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 8 | Click Delete | Select Tutorial on Services & Click Delete  *Note: Click Cancel afterward to keep Tutorial Services* | Warning message displays on screen to delete this record and action cannot be undone | Warning message displays on screen to delete this record and action cannot be undone | Microsoft Edge Version 85.0.564.68 | Pass | Good |

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| **Test Case ID** | | **EA Users-1** | | **Tester** | Tom Woodward & Lloreli Sigua | | |
| **Test Case Description** | | Add|Edit|Delete Providers | | **Test Date** | 10 October 2020 | | |
| **Pre-Requisite** | | Not Applicable | |  |  |  | |
| Test Execution Steps: | | | | | | | |
| **S No** | **Action** | **Inputs** | **Expected Output** | **Actual Output** | **Test Browser** | **Test Result** | **Test Comments** |
| 1 | Click Users on menu bar | Click Users | Displays the list of Providers | List of Providers shows on Users page | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 2 | Select John Doe from Providers | Click John Doe | Displays details for John Doe | Provider John Doe details display on screen | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 3 | Click +Add button & Save | Click the +Add button; Fill in Details for new Provider *i.e.* Peter Pan | Able to add Peter Pan as new Provider; *Provider saved successfully!* confirmation | Peter Pan added to Providers list; *Provider saved successfully!* confirmation | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 4 | Search for a specific provider | Enter Peter Pan on search field & click search | Peter Pan displays on Providers list | Peter Pan shows on Providers list | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 5 | Click Reload | Click the Reload button | Clears search field & displays Providers list | Search field cleared & displays Providers page | Microsoft Edge Version 85.0.564.68 | Pass | Good |

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| 6 | Choose Peter Pan on Providers & Click Edit | Click Edit | Able to change details of Peter Pan | Able to change details of Peter Pan | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 7 | Edit Provider & Click Save | Untick Test Service under Services | Test Service unchecked & removed from Peter Pan; *Provider saved successfully!* message shows on bottom of screen | Test Service unchecked & removed from Peter Pan; *Provider saved successfully!* message shows on bottom of screen | Microsoft Edge Version 85.0.564.68 | Pass | Good |
| 8 | Click Delete | Select Peter Pan & Click Delete  *Note: Click Cancel afterward to keep Peter Pan as Provider* | Warning message displays on screen to delete this record and action cannot be undone | Warning message displays on screen to delete this record and action cannot be undone | Microsoft Edge Version 85.0.564.68 | Pass | Good |